

POWSZECHNY ZAKŁAD UBEZPIECZEŃ NA ŻYCIE SPÓŁKA AKCYJNA
organizational structure

President
of the Board

Members of the Board

- internal audit
- compliance
- corporate management and governance
- strategy
- strategic analyzes
- corporate communication
- reinsurance

- risk management
 - administration
 - purchase
- Claims and Benefits Service and Remote Channels Department:**
- benefits service
 - assistance
 - remote customer service
- Insurance Operations Department:**
- insurance operations

- corporate security
 - AML
 - process analysis and efficiency
 - customer experience management
 - support for service processes
- Digital Processes, Services and Platforms Development Department:**
- processes digitalization
 - development of digital services and platforms
 - after-sales customer service
- IT Department:**
- design and efficiency of IT
 - development of IT systems
 - management of IT systems and services
 - innovations

- legal consulting
- HR Department:**
- HR management
 - HR operations

- Health Insurance Department:**
- health insurance development and quality management
 - medical services and standards management
 - analysis

- actuarial
- Investment Department:**
- treasury
 - assets allocation
 - long-term and portfolio investments
 - real estate investments
 - macroeconomic analyzes
- Financial Department:**
- planning and controlling
 - tax policy
 - accounting
 - accounting operations
 - debt collection
 - insurance accounting
 - internal operations
 - information management
 - CRM
- Product Department:**
- management of group and individual products
 - strategic management of the product offer
 - actuarial tariff
 - underwriting
- Business Development Department:**
- project management

- retail distribution strategy
 - direct sales
 - sales support
 - sales analyzes
 - corporate business development
- Marketing, Sponsoring and Prevention Department:**
- marketing
 - sponsorship
 - prevention
- Group Network Department:**
- branch network management
- Corporate Sales Department:**
- management of group insurance sales and sales network
- Multiagency and Brokerage Sales Department:**
- multiagency and brokerage sales and sales network management
- Own Sales Department:**
- own sales and sales network management
- Cooperation with Banks and Strategic Partners Department:**
- assurbanking
 - bancassurance and strategic partnership programs
 - management of banking protective and investment products
 - management of banking investment products sales

- client communication
- real estate
- sustainable development