POWSZECHNY ZAKŁAD UBEZPIECZEŃ SPÓŁKA AKCYJNA
organizational structure

President of the Board

Members of the Board

- internal audit
- compliance
- corporate communication
- sponsorship
- prevention
- CSR
- legal consulting
- corporate security
- client relationship management and communication
- marketing
- reinsurance
- environmental protection

HR Department:
- HR management
- HR operations

Claims and Benefits Service and Remote Channels Department:
- claims and benefits service
- assistance
- customer service

Business Development Department:
- projects management
- PZU Group business development

Group Network Department:
- sales network management

Health Insurance Department:
- health area development
- health insurance management
- management of medical services and insurance medicine process

- mass products and insurance programs management
- analytical actuarial
- direct sales
- retail sales efficiency
- sales network efficiency
- CRM and development of technology

Retail Client Department:
- retail sales and sales network management

Corporate Client Department:
- corporate sales, risk analysis and assessment
- corporate business development and service
- financial risk insurance

- real estate
- foreign companies
- purchase

Cooperation with Banks and Strategic Partners Department:
- assurbanking
- bancassurance and strategic partnership programs

- risk management

- actuarial operations

Financial Department:
- planning and controlling
- tax policy
- information management
- accounting
- accounting operations
- debt collection
- insurance accounting
- internal operations

Investment Department:
- treasury
- assets allocation
- investment strategy management
- macroeconomy analysis
- investments analysis and effectiveness

- corporate management and governance
- innovations
- mobile application development
- process digitalization
- administration

IT Department:
- IT management
- IT systems development
- IT support and operations

Insurance Operations Department:
- insurance operations