

POWSZECHNY ZAKŁAD UBEZPIECZEŃ SPÓŁKA AKCYJNA
organizational structure

President
of the Board

Members of the Board

- internal audit
- compliance
- strategy
- corporate communication
- client communication
- sponsorship
- prevention
- CSR
- client relationship management
- marketing
- legal consulting
- reinsurance
- managing the broker channel
- health insurance management
- insurance portfolio analysis in sales channels
- sales support
- real estate

HR Department:

- HR management
- HR operations

Claims and Benefits Service and Remote Channels Department:

- claims and benefits service
- assistance
- customer service
- process digitalization

Group Network Department:

- sales network management

Health Insurance Department:

- health insurance development
- quality management
- analysis
- medical standards

- retail sales efficiency
- CRM
- direct sales
- mobile application development
- digital services

Retail Client Department:

- sales and retail channel management

- mass products and insurance programs management
- actuarial tariff
- product analysis
- sales network efficiency
- commission systems

- risk management

- actuarial operations
- Financial Department:**
- planning and controlling
 - tax policy
 - information management
 - accounting
 - accounting operations
 - debt collection
 - insurance accounting
 - internal operations
- Investment Department:**
- treasury
 - assets allocation
 - investment strategy management
 - macroeconomy analysis
 - investments analysis and effectiveness

- corporate management
 - PZU Group corporate governance
 - administration
- IT Department:**
- development of IT systems
 - IT design and efficiency
 - management of IT systems and services
 - innovations

- supervision of PZU Group foreign companies
- Corporate Client Department:**
- corporate sales management
 - risk analysis and assessment
 - financial risk insurance
 - corporate business strategy and development
 - corporate business service
- Cooperation with Banks and Strategic Partners Department:**
- assurbanking
 - bancassurance and strategic partnership programs

- corporate security
 - purchase
- Business Development Department:**
- project management
 - PZU Group business development
- Insurance Operations Department:**
- insurance operations