

POWSZECHNY ZAKŁAD UBEZPIECZEŃ NA ŻYCIE SPÓŁKA AKCYJNA
organizational structure

President
of the Board

Members of the Board

- internal audit
- compliance
- strategy
- strategic analyzes
- corporate management and governance
- corporate communication
- reinsurance
- administration
- corporate business development
- corporate security
- purchase
- process analysis and efficiency

Business Development Department:

- project management

Cooperation with Banks and Strategic Partners Department:

- assurbanking
- bancassurance and strategic partnership programs
- management of banking protective and investment products
- management of banking investment products sales

IT Department:

- IT design and efficiency
- development of IT systems
- management of IT systems and services
- innovations

Investment Department:

- treasury
- assets allocation
- long-term and portfolio investments
- real estate investments
- macroeconomic analyzes

Claims and Benefits Service and Remote Channels Department:

- benefits service
- assistance
- remote customer service

Insurance Operations Department:

- insurance operations

Digital Processes, Services and Platforms Development Department:

- process digitalization
- development of digital services and platforms
- after-sales customer service

- legal consulting
- HR Department:**
- HR management
 - HR operations

- risk management

Health Insurance Department:

- health insurance development and quality management
- medical services and standards management
- analysis

- client communication
- sustainable development
- real estate

- actuarial
- Financial Department:**
- planning and controlling
 - tax policy
 - accounting
 - accounting operations
 - debt collection
 - insurance accounting
 - internal operations
 - information management
 - CRM
- Product Department:**
- management of group and individual products
 - strategic management of the product offer
 - actuarial tariff
 - underwriting

- direct sales
- retail distribution strategy
- sales support
- sales analyzes

Group Network Department:

- branch network management

Own Sales Department:

- own sales and sales network management

Multiagency and Brokerage Sales Department:

- multiagency and brokerage sales and sales network management

Corporate Sales Department:

- management of group insurance sales and sales network

- Marketing, Sponsoring and Prevention Department:**
- marketing
 - sponsorship
 - prevention

- AML
- customer experience management
- support for service processes