## POWSZECHNY ZAKŁAD UBEZPIECZEŃ NA ŻYCIE SPÓŁKA AKCYJNA organizational structure

## President of the Board internal audit internal control compliance AML legal consulting PZU Group strategy project management and M&A innovations corporate security · counteracting insurance crime administration real estate purchase marketing reinsurance sustainable development customer experience management corporate business development sales support sales analysis debt collection Corporate Management Department: corporate management PZU Group corporate governance · corporate communication sponsorship prevention HR Department: HR management HR operations **Customer and Digital Services Department:** · management of processes and services digitalization Claims and Benefits Service and Remote Channels Department: benefits service assistance · remote customer service **Insurance Operations Department:** insurance operations after-sales customer service **Exclusive Sales Department:** · exclusive sales and sales network management Multiagency and Brokerage Sales Department: multiagency and brokerage sales and sales network management **Corporate Sales Department:** management of group insurance sales and sales network **Health Insurance Department:** after-sale service · health insurance management analysis and sales support Cooperation with Banks and Strategic Partners Department: hancassurance (management of product and sales, actuarial tariff, analysis) assurbanking coordination and supervision of cooperation with PZU Group banks · strategic partnerships and new businesses

 management of investment and savings products (management of offer and actuarial tariff)
management of sales of investment and savings products

## · management of individual and SME actuarial IT Department: risk management management of corporate products (development of the product offer, IT strategy and project products (development of the actuarial tariff, underwriting) management Investment Department: product offer, actuarial tariff, • direct sales IT architecture and · assets allocation · sales support infrastructure management · macroeconomic analysis product and sales analysis management and development alternative investments Corporate Sales Department: of IT systems · real estate investments · management of group insurance IT support **Group Network Department:** sales and sales network treasury management and development of branch Financial Department: cybersecurity network · information management Individual and SME Sales Department: · planning and controlling · management and development of agency tax policy sales network accounting insurance accounting · internal operations

Members of the Board